



VISITOR RULES

2020 IIHF World Junior Hockey Championship

OSTRAVAR ARÉNA, Ruská 3077/135, 700 30 Ostrava – Zábřeh
and WERK ARENA, Frýdecká 850, 739 61 Trinec

published in accordance with Section 7 (a) (1) of Act No. 115/2001 on the Support of Sports, as amended

1. General Provisions

- a) These Visitor Rules have been approved by the Czech Ice Hockey Association, a registered association, with its seat at Českomoravská 2420/15, Libeň, 190 00 Prague 9, organization number: 005 36 440 (hereinafter “Organizer”), and is intended for sports facilities designated as a winter-sports stadium or arena (hereinafter “Arena”). The Visitor Rules define the binding rules of conduct on part of all the visitors entering the Arena premises and using the facility within the **2020 IIHF World Junior Hockey Championship** held from 26 December 2019 through 5 January 2020. These Visitor Rules amend the visitor rules of the Arena hosting the given game.
- b) The purpose of the Visitor Rules is, above all, to assure order, to protect security, health, and the assets at the arena as well as to assure conditions as close to ideal as possible in the course of all the events hosted by the Arena. The goal of the Arena’s visitor rules is to also assure a pleasant sports and social atmosphere.

2. Arena

- a) The arena serves the public primarily for the purpose of watching hockey games; the use of the Arena is at the Organizer’s sole discretion.
- b) The public may only enter the Arena premises upon the consent of the Organizer, only at times stipulated by these Visitor Rules or, in exceptional situations, by a separate decision of the Organizer and only in accordance with the terms defined by these Visitor Rules.
- c) Pursuant to these Visitor Rules, the compliance with these Visitor Rules may also be overseen by the stewards and/or security service personnel (in addition to the Organizer) as well as the Police of the Czech Republic and the Municipal Police (hereinafter and collectively “Police”).

3. Entry and Presence at the Arena

- a) Only individuals producing a valid ticket to the specific game or those producing another kind of entry authorization may be present at the Arena.

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- b) Any individual present inside the Arena is required to produce his or her entry authorization by showing a valid ticket or an access ID upon the request of the Organizer or the security services, as well as the Police. Once a ticket holder exits the Arena, the ticket becomes invalid.
- c) The Arena is always accessible to the public at least 1 hour before the start of the event until 1 hour after the end of the event unless stipulated otherwise by the operator for organizational reasons.
- d) Visitors are required to only take the seat specified on the ticket for the specific game, and are required to follow the organizational instructions of the stewards of the security service personnel and/or the Police.
- e) For security reasons and in order to avert hazards, visitors are required to follow the instructions of the stewards, the security service personnel and/or the Police to take seats different from those specified on the ticket, even if those different seats are located in a different sector. The above also applies to visitors who come after the given event has started.
- f) By entering the premises, the visitor agrees to the provisions of these Visitor Rules and commits to follow them at all times unreservedly. Visitors also commit to follow the instructions of the Organizer's personnel.
- g) By entering the premises, the visitor acknowledges that photographs are being taken in accordance with Act No. 89/2012, the Civil Code, in the course of the events being held, and the visitor may thus become an object of the photo documentation in a reasonable way.
- h) A notice on the processing of personal information may be found in the Organizer's General Terms of Business.

4. Entry Inspection

- a) Upon entry, each visitor is required to show his or her ticket for inspection by the Organizer's personnel and/or the security service without being prompted to do so, and if so requested, to also submit the ticket or another document authorizing the visitor to enter the Arena.
- b) It is prohibited to bring objects into the Arena premises which might jeopardize the safety of the individuals present at the Arena premises or the safety of the Arena premises themselves. In the event of a justifiable suspicion, each visitor is required upon the request of the stewards and/or the security service to allow them to inspect personal belongings being brought into the Arena. A suspicion is justifiable in particular in case of weapons or other dangerous objects being brought inside the Arena, including items or substances which present a fire hazard or other types of safety hazard.
- c) Any individual apparently under the influence of alcohol or narcotics shall be denied entry into the Arena premises.
- d) Any individual unable to produce authorization to visit, i.e. enter and stay at the arena, shall be denied entry into the Arena and/or any further presence there. The same applies to individuals who have been barred from access to the event in the Czech Republic on the basis of



undesirable conduct at similar events. Individuals who have been denied entry or expelled are not entitled to a refund of the admission fee.

5. Conduct at the Arena

- a) Any visitor is required to behave at the Arena premises in a manner which does not jeopardize the safety of other individuals and their assets or the safety of the facilities; the visitor's behavior must not impair or disturb other individuals beyond what is commensurate with the circumstances of the course of the event being held at the Arena.
- b) Visitors are required to follow the orders and instructions of the stewards or security service, as well as the Police, firemen, rescue teams, and the announcer.
- c) When present at the Arena, visitors are required to abide by the generally binding rules of decent conduct and good manners, decency and courtesy above all, and are required to refrain from any expressions of interpersonal, racial, religious or political hatred. In the event of failure to comply with or abide by this provision, any visitor engaged in a clearly forbidden conduct may be expelled from the Arena premises immediately without prior warning, and with no entitlement to a refund of the admission fee.
- d) All entrances, exits, as well as emergency routes must be kept clear.
- e) The Arena and its surroundings are under camera surveillance for security reasons.

6. Prohibitions

- a) Visitors are prohibited from bringing certain items into the Arena without the prior approval of the Organizer, including but not limited to:
 - racist, insulting, defamatory or coarse materials or propagandist materials conflicting with good manners;
 - weapons of any kind;
 - sprays; etching or flammable substances, paints or dyes, or containers holding substances hazardous to health;
 - objects made of fragile, splintery or exceptionally hard material;
 - bulky items;
 - any firecrackers or fireworks;
 - mechanically driven instruments generating noise;
 - any beverages or refreshments purchased outside the Arena and premises designated by Organizer;
 - animals, laser pointers, suitcases, large baggage, voluminous back-packs;
 - photographic and video cameras and other devices intended for professional recording of sound or images, unless a prior approval has been granted expressly by the Arena's operator;
 - VUVUZELAS and hand clappers made of paper or other materials;

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- any objects containing marketing, advertising or similar messages or a name and/or logo of a company which is not authorized to be featured within the **2020 IIHF World Junior Hockey Championship** on the basis of a contractual relationship with the Czech Hockey Association, PRO-HOCKEY Cz., s.r.o., Hockey Canada, or the International Ice Hockey Federation (IIHF).
- b) Furthermore, visitors are prohibited from:
- speaking out, disseminating or publicly expressing racist, defamatory or coarse slogans or depictions, or those conflicting with good manners;
 - entering areas where visitors are not allowed;
 - throwing objects and/or liquids of any kind onto the ice or premises designated for visitors;
 - handling open fire in any way;
 - destroying the furnishings or equipment of the Arena;
 - reselling tickets or selling any items promoting or free-riding on the good reputation of the **2020 IIHF World Junior Hockey Championship**, without the operator's prior approval; marking, attaching stickers or creating graffiti on buildings, furnishings, equipment or hallways;
 - satisfying bodily needs outside toilets or polluting the Arena in any other way, littering in particular;
 - recording any sound or images using modern technology both inside the Arena and in the course of the event;
 - covering advertising panels with banners, flags or any other objects;
 - covering their faces in a way that makes personal identification difficult or impossible;
 - engaging in any advertising or free-riding activities not approved by the Organizer.
- c) Organizer may seek damages caused by prohibited conduct from anyone who breaches the above prohibitions or restrictions.
- d) There is strictly no smoking inside the Arena, which also applies to electronic cigarettes.

7. Liability for Damages

All visitors enter the Arena and make use of it at their own risk. Any injury or damage must be reported to the Organizer immediately.

8. Behavior against the Law, Good Manners or Public Order

- a) Any individual breaching the provisions of these Visitor Rules may be expelled from the Arena without refund and barred from future entry. The same applies to individuals who are apparently under the influence of alcohol or any other addictive substances or if there is any suspicion of illegal conduct or misdemeanor.
- b) Measures under Section 1 rule out any claims (such as a refund of the admission fee) against the Organizer of the given event.

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c) Anything contained herein is without prejudice to the operator's rights to stipulate any other requirements or give corresponding instructions.

9. Important Information

a) FIRST AID

The Organizer of the event is in charge of first aid to the visitors. If needed, visitors will send for medical personnel through the stewards or security service personnel.

b) IMPORTANT PHONE NUMBERS

- I. Emergency 112
- II. Police 158
- III. Medical emergency service 155
- IV. Fire department 150

10. Effect

These Visitor Rules come into force on 24 April 2019 and take effect on 26 December 2019.

Done at Prague, 24 April 2019

For Organizer:

Martin Urban, General Secretary

Czech Ice Hockey Association, registered association

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